

SCHAFFLHUBER protects dental offices with NovaBACKUP Server

Summary

As a leading IT service provider to dentist's surgeries, SCHAFFLHUBER delivers digital solutions including surgery computing and digital imaging systems. Faced with constantly rising volumes of data, backing up application data represents a central challenge that SCHAFFLHUBER optimally solves with NovaBACKUP Server.

Growing data volumes require professional data backups

The use of imaging systems such as digital X-rays creates vast quantities of data in dental offices that all needs to be backed up. Because reliable backups and archives to ensure data availability require the deployment of qualified IT personnel, many dental offices choose to have their important patient data looked after by a specialist, like the leading systems provider in this area, SCHAFFLHUBER.

The company initially used an in-house development based on NT Backup to make copies of its data. However, the solution was highly staff-intensive, could not keep pace with the rapidly growing volumes of data or meet SCHAFFLHUBER's professional standards.

Cost and comfort speak for NovaBACKUP Server

Before producing a reliable backup system, SCHAFFLHUBER evaluated leading products. Besides a professional scope of functions, an important selection criterion was support for a wide range of storage media, which also opened up the option of using cheaper hard drives, for example.



The solution had to be fast and powerful, too, since some of the IT service provider's customers had up to 300 GB of data requiring absolute protection. Finally, SCHAFFLHUBER needed reporting and admin functions to manage and monitor its customers' backups.

7 reasons for NovaStor

- Professional backups and imaging
- Easy to use
- High speeds
- Additional functions incl. reporting
- Local and online backups
- Multi-award-winning software
- Local support in English and German

Economic benefits:

- Full availability of business-critical data
- High degree of automation
- Low administrative overhead
- Flexible use of preferred hardware
- Competitive price-performance ratio

Customer Quote


" With NovaBACKUP Server we were able to set up a powerful and affordable backup service in one go. There is no other software on the market that combines such a professional scope of functions with a highly competitive price."

(Carsten Schaffhuber, Director, SCHAFFLHUBER Digital Medical Excellence)

Unlimited backup service

NovaBACKUP Server corresponds with SCHAFFLHUBER's requirements in backup software with the following functions, among others:

- ✓ Reliable automation of backup processes
- ✓ High backup and restore speeds
- ✓ Easy to operate with a professional scope of functions
- ✓ Supports all common storage media
- ✓ Low administrative overhead
- ✓ Professional reporting function for remote management
- ✓ Optimal price-performance ratio

With the NovaBACKUP Server backup system, SCHAFFLHUBER offers its customers a complete backup service that covers all steps to ensure data availability. All the customer has to choose is the storage medium, usually a hard drive.

Easy remote administration

SCHAFFLHUBER installs NovaBACKUP Server at its customers' by remote dial-in, makes all necessary settings and automatically creates the images and backups of selected files or directories. SCHAFFLHUBER's customers have no contact whatsoever with the application and enjoy all the benefits of an IT service without sending their data off the premises.

Using the reporting functions included with NovaBACKUP Server, SCHAFFLHUBER receives backup status reports and is alerted to any problems that may have arisen. Troubleshooting is usually executed via remote dial-in.

NovaBACKUP reduces time outlay and raises success rates

The high stability and easy functioning of NovaBACKUP Server has led to a considerable reduction in the time needed to set up the backup service at SCHAFFLHUBER. In particular the number of backups that were not made or were cancelled has decreased by a wide margin. The overall time outlay for the administrators to back customers' data up has been cut by around 75%.

With NovaBACKUP Server, SCHAFFLHUBER considers itself ideally prepared for ever greater data volumes. The software backs up both compressed and standard data at above-average speeds and places no limits on backup orders or volumes.

New Management Features

The latest NovaBACKUP version enables the management of all customers and installations from a central web interface.

For further information please contact us at info@novastor.de.

Backups fit seamlessly into our IT service offering. Since using NovaBACKUP Server, we have operated our service at far lower cost than ever before. Even extremely large volumes of data can be backed up reliably in a flash.
(Carsten Schafflhuber, Director, SCHAFFLHUBER Digital Medical Excellence)

At a glance

SCHAFFLHUBER [www.digitale-medizin.de] is the leading provider of digital system solutions for modern medicine. The IT service provider offers dental offices and other practices digital solutions including surgery computing and networking, intra- and extra-oral camera systems, flexible image and video archiving from a single source.

Operating systems:	up to 90% Windows 2003 servers
Backup volumes:	20 GB to 300 GB, upward trend
Backup software:	NovaBACKUP Server
Licences from:	SFC (www.sfc-software.de)
Backup hardware:	free choice, mostly affordable external hard drives



NovaStor Software AG
Baarerstrasse 20
CH-6304 Zug
Tel +41 (41) 712 31 55
Fax +41 (41) 712 31 56

NovaStor GmbH
Neumann-Reichardt-Str. 27-33
D-22041 Hamburg
Tel +49 (40) 638 09 0
Fax +49 (40) 638 09 29

NovaStor Corporation
29209 Canwood Street
Agoura Hills, CA 91301 USA
Tel +1 (805) 579 6700
Fax +1 (805) 579 6710



www.novastor.com